

## Key Services Provided

- ✓ We handle all the design work and MCS accreditation paperwork, so you don't have to
- ✓ Full schematics and unlimited telephone support to enable you to complete the installation
- ✓ Fixed, package price for design, supply and commissioning of a heat pump system
- ✓ Handover pack with the necessary certificates for your customer to claim Government grants

## Our MCS Umbrella Scheme

Alto Energy's MCS umbrella scheme is designed to enable you to provide your customers with a fully MCS accredited installation, without all the hassle of maintaining the accreditation and compiling all of the paperwork yourself. We carry out all of the MCS design work, we specify and supply the heat pump equipment that you need, and one of our regionally-based engineers will inspect and commission the installation once you've completed it. We then issue a suite of certificates for the end user, which they will need to claim any Government grants that they might be eligible for.

## Become a Partner Installer

Become an Alto Energy Partner Installer and you will receive referrals for projects with end users in your area. Becoming a Partner Installer is simple: you need to attend one of our free heating installer training courses, and then complete your first project with a customer of your own. Once this is done, you'll be added to our Partner Installer map, and you will receive referrals from end user customers who enquire with us directly about installing a heat pump system in their home. We'll also share your installation photos to our Instagram account, for our thousands of followers to see!



## Heat Pumps Made Easy

Our aim is to make installing heat pumps as simple and straightforward as possible for heating installers. We know that you just want to be able to deliver a high quality installation to your customer.

**All we need from you to get the ball rolling with a project is a set of plans if it's a new build, barn conversion or refurbishment project; or a simple enquiry form if it's a retrofit project. And we'll do the rest!**

### WHAT WE PROVIDE

- A package price for design, supply, commissioning and MCS certification
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- An optional quotation for a bespoke underfloor heating solution, should you require it
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- Heat loss calculations in accordance with MIS-3005
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- End user performance estimate
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- Radiator / UFH schedule
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- Ground loop sizing (if applicable)
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- Plant schematic
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- Unlimited telephone technical support for the product life, for you and for the end user
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- Free heat pump installation training
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- Inspection and commissioning by a regional, in-house engineer
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- Full end user handover pack including MCS certificate, Building Regulations certificate, insurance-backed guarantee, user manual and technical documentation.
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- RHI application support for the end user
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- Minimum 5 year parts and labour warranty
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- Full design liability and professional indemnity

